WHAT’S NEW IN 2021?

Because we value you and our ongoing professional relationship, please allow us to use this newsletter to introduce you to our new physician and to inform you about the recent improvements we’ve made in our services and facilities. Our goal is to provide you with the best, most professional care possible.

CONVENIENT SELF-SCHEDULING

Dermatology Associates is happy to now offer convenient self-scheduling to our patients. To self-schedule an appointment at any of our office locations, please visit www.tricitiesderm.com and click “Appointments” in the top of page menu. Then click the link for your preferred location to continue on to the self-scheduling app. Next fill out your preferences and find an appointment.

to refer a patient, a dedicated referral scheduler will field your call and access all of Dermatology Associates’ providers and locations to make an appointment with your patient’s convenience and your recommendations in mind.

We want to hear from you! Let us know what we can do to make getting your patient information over to us as effortless as possible.

REFERRALS

Dermatology Associates appreciates our community of referring providers. We want to make the referral process as simple as possible. Our first step in enhancing the process is to centralize our referral department. This means when you call any of our three locations and choose the option

CALL OUR REFERRAL COORDINATOR
Ronda Morelock | 423-246-4961

Let her know what we can do to customize a plan that works for you!
**New Beginnings**

**DR. RUSSELL MADER**

It is with both joy and regret that we announce Dr. Russell Mader’s retirement from the practice of dermatology. Dr. Mader was a board-certified dermatologist at Dermatology Associates from July 1998 through December 2020. Although he will be sorely missed, we wish him the very best in all of his future endeavors. We want to express our appreciation for the 22+ years of service & leadership that Dr. Mader has provided in patient care and in building one of the nation’s best dermatology practices.

A true visionary, Dr. Mader played a crucial role in expanding the practice from one medical office in Kingsport with four dermatologists to three large dermatologic facilities in Bristol, Johnson City & Kingsport comprised of 20 highly skilled providers and supported by over 150 dedicated employees. With his intense focus on delivering exceptional patient care and providing a premier place of employment for healthcare workers in the Tri-Cities, Dr. Mader earned patient trust & loyalty while enriching the entire community.

**DR. KELLEY RAMSAUER**

Dermatology Associates welcomes Dr. Kelley Ramsauer to our healthcare team. Dr. Ramsauer is originally from Johnson City, TN and grew up in Bluff City. She received her undergraduate degree from East Tennessee State University. After college she attended medical school at ETSU Quillen College of Medicine. She then completed her intern year at the University of Louisville in Louisville, KY. In 2017, she completed her dermatology residency at Geisinger Health System in Danville, PA receiving multiple honors and awards from highly respected experts in the field of dermatology. Dr. Ramsauer is excited to have the opportunity to return to the Tri-Cities area to join Dermatology Associates.

With the addition of Dr. Ramsauer, Dermatology Associates has 11 board certified dermatologists, three fellowship-trained Mohs surgeons, seven nurse practitioners and two physician assistants. Dr. Ramsauer is treating patients at our Bristol and Johnson City offices. To schedule an appointment to see Dr. Ramsauer for all of your dermatologic needs, please contact our office. (423) 246-4961.
Meet our PHYSICIANS

Carri Homoky, MD  Allison Pierce, MD
Kyle Radack, MD  Kelley Ramsauer, MD
J. Patrick Rash, MD  Erin Reid, MD, MPH
Joni Sago, MD  Holly Sanders, MD
Chad Thomas, MD  Cory Trickett, DO

All of Dermatology Associates’ Mohs surgeons are fellowship-trained and are members of the American College of Mohs Surgery (ACMS). Dermatology Associates has the only fellowship-trained surgeons in Kingsport and Bristol.

You want your skin cancer treatment to be performed with the highest standards of quality and competency. While any board-certified dermatologist may perform Mohs surgery, only members of the ACMS have undergone rigorous fellowship training consisting of over 500 cases of varying complexity and extensive training in skin cancer pathology and facial reconstruction. Other professional organizations such as the American Society for Mohs Surgery (ASMS) do not require extensive fellowship training.

COSMETIC CENTER

Dermatology Associates is proud to offer physician supervised cosmetic services at all 3 offices in Bristol, Kingsport and Johnson City. We offer Botox and dermal filler injectables such as Restylane and Juvederm. We also offer a wide array of customized services including facial rejuvenation, advanced laser treatments, laser hair removal, Kybella, Ultherapy, tattoo removal, vein reduction sclerotherapy and SkinPen. Combined, our cosmetic providers have over 60 years’ experience in skin care, skin rejuvenation, and medical aesthetics.
PATIENT SATISFACTION
Dermatology Associates consistently outscores other dermatology practices on nationwide patient satisfaction surveys. This includes all areas of patient interaction throughout their care with our providers and staff.

THREE CONVENIENT LOCATIONS
Dermatology Associates is the area’s largest dermatology practice, with conveniently located offices in Bristol, Johnson City, and Kingsport. Call today for an appointment! (423) 246-4961

Thank you!
Thank you for placing your trust in Dermatology Associates. We are pleased you have chosen our practice to care for your dermatologic needs. It is our desire that our patients’ experience be one that is not only beneficial to their overall well-being but also pleasurable. If at any time you have questions or concerns, please let us know so that we might be able to better serve you.